



OFFICE OF THE PRINCIPAL

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ACTTON TAKEN REPORT FOR LAST 5 YEARS (2017-18 to 2021-22)

Introduction:

Sankardeva Mahavidyalaya has been collecting feedback reports from the pupils for the last five years on different parameters. The feedback has derived from the students of that particular session on a random basis. The same feedback form containing 15 parameters was used for two years i.e 2017-18 and 2018-19, from the session 2019-up to 2021 same pattern of feedback was used containing 20 questions and for the 2021-22 session new sets of parameters have included in the feedback form. For 4 years, 100 students were selected each year randomly and the feedback report was collected from them. But for 2020-21, despite the havoc Covid- 19 pandemic situation, the college was able to collect feedback from the students. The data were collected when the college was opened and normal classes were held in the college.

Objective:

The main objective of collecting the Student's feedback is to assess the overall academic environment of the college and to take appropriate steps for improving the quality of all aspects of the college.

Feedback Collection Process from the Students:

The feedback was collected randomly from 100 students (except in the session of 2020-21 which were collected from 154 students) involving all the semester of that academic session. The feedback forms contained all the important parameters such as curriculum, staff, teaching-learning process and infrastructural facilities, co-curricular activities etc. All the feedback was collected manually in a prescribed format but the feedback form is made available on the college website as well for the convenience of the students. The responses from the feedback form and verbal suggestions were taken into consideration for resolving the problems and improving the quality of education in the college.

Feedback Analysis:

The feedback collected from the students is compiled and analyzed carefully considering all the parameters and based on the results of the analysis action plan has been chalked out accordingly. From the result of the feedback analysis from all the responses for 5 years, the following are the weakness, strengths and opportunities observed in the college.

Weakness

- **Lack of Clean Drinking water facility:** As the college is situated at the top of the hillock and erratic power supply in the area, the college has been facing problems to provide a clean drinking water facility regularly in the college. In the 2019-20 session, 32 of the students responded disagree out of 100 selected students. In 2020-21, out of the

154 selected students only 31 of them responded as disagree but still, the college needs to improve the situation so it can bring down to meager negative respondents. In the session 2021-22, the numbers of disagree respondent were 32% due to water supply problem on the campus.

- **Shortage and poor maintenance of the washroom/Toilets:** Though the college has 3 toilets (1 for boys and 2 for girls) considering the number of students, more washrooms need to provide in the college. In 2017-18, over 22 of the students responded as Disagree, and 11 of the students responded as strongly disagreed in the feedback form. In 2018-19, the number of disagreeing was reduced to 24 out of the 100 students as the authority entrusted to improve the condition of the washroom in the previous session itself. But again in the session 2019-20, 45 % of the students responded strongly disagree, due to poor maintenance of the washroom facility like water supply and dirty inside the rooms. The Problem elevated further in the 2020-21 session, as 72 % of the students responded as disagreed. In the academic session 2021-22 the problem improve a bit as it drop down to 56%. Mentioned may be made that it's fluctuated on yearly basis because of irregularity in the maintenance process. Therefore, based on the analysis report the matter has been viewed as relevant so a new toilet and waste disposal facility has been installed in the college.
- **There is a lack of ICTs teaching aids in the college:**
Lack of modern teaching methods adopted by the faculty due to the non-availability of modern teaching tools in the classrooms. Though 3 Led projectors with the interactive board were installed in the three department classrooms, due to poor maintenance data of the class activities records were lost and the computers are beyond repairable and discarded. In the 2020-21 session, 43.5 % of the students responded as disagreed.
- **Poor Library facilities:** The library is yet to automate the system fully, as most of the daily chores are still executed manually and this hindrance the pace of working and maintenance of the record.
- **Shortage of Prescribe books/ reference books in the library:** A Large numbers of students have been facing the problems of books borrowed from the college library due to out-dated and shortage of books.
- Besides the above-mentioned problems, the college also needs to pay attention to some of the relevant parameters like classroom infrastructure, maintaining a clean and hygienic campus, proper redressal of grievances etc.

Strength

- There is a strong relationship between students and the teaching staff: The mutual bonding between the student's community and the academic staff is good and it helps the students be more interactive in the classroom.
- The Internal evaluation process like sessional examination and seminars, group discussions were conducted on a timely basis and it helps them to prepare for the final exam. The number of students who responded as Agree and strongly agreed accounted for 73% out of 100% in 2017-18. It increased to 78 % in the academic session of 2018-

19. Again in the session of 2019-20, the number increased to 82 %. However, the number drops in the 2021-22 sessions due to the covid-19 pandemic, and effort has been taken by the college to improve the situation.

- The authority of the college initiated to improve and maintain the water and sanitation facility in the college regularly by engaging workers for repairing and cleaning the toilets.
- New toilets and a Waste disposal facility have been installed in the college in the session 2021-22.
- The authority also tries to solve the teaching aids problems.
- The college has large green foliage which added to the landscape with serenity. The college always tries to maintain the campus clean and even received one prestigious award for the green campus.

Opportunity

- There were 35% of the students who responded as neutral regarding library facility; though the library couldn't able to provide services up to the expectation there is very much possible to improve it.
- The faculty have the opportunity to adopt new teaching strategies.
- The college has scoped for developing this picturesque landscape into an eco-friendly campus.
- Regarding the shortage of reference books in the library, the administration has been taken an effort to meet the requirements of the students. Over the last two years, reference books have been added to the library.

Conclusion:

From the feedback analysis report, it has been learned that some of the relevant issues need to address properly by the college authority so that it wouldn't hinder the progress and image of the college. The college requires upgrading the infrastructural facilities including the library. The college is also required to find an amicable solution to the water crisis on the campus. Modern teaching aids/ tools should be made available so that the teaching staff can adopt new strategies of teaching methods in the class. Being in the modern competitive world, the college needs to transform itself into a new dimension and should provide quality education to the local students. The college also needs to introduce various vocational, skill enhancement courses; sports facilities, etc. so that it can cater to the need of the students.



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